

Thanks for email, there is so much to go through here I don't know if I can muster the energy haha

But to cut the long story short, no we have not been happy at all with the support packages in place for us. From the outside looking in it seems the government are helping our industry, when if you look at the finer detail this is not the case.

We were not given any support for December as a business. In addition, none of our 5 staff got any furlough for December as it was going to cost the business so much money paying staff contributions just to receive it. We have probably lost around £50,000-£70,000, probably up to £100,000 when we open. And at the minute we have not received £1 of support (we have just applied for January). Luckily about 10-20% of our members have been contributing some funds in exchange for us lending them equipment, without this we would probably be shut down.

I cannot really go into too much detail as its our financial figures but when we claimed for December we were using an average of the last 3 months to reflect our income. Due to the way we operate our business, we feel that using 1st of december to the 31st of december does not reflect our detriment. We get paid membership fees at the 1st of the month to pay previous months wages, but we were then closed on the 4th. So this income we have had we refund or owe back as members froze their accounts, so when we open we have to wait another month before getting anymore income. Our revenue for december 1st – 31st was (20% detriment) but if we run the accounts from when we were closed, the 5th of december, our revenue was (49% detriment). Which is a much truer reflection on our detriment we've suffered. We lost around £15,000 in December. But because of the technicalities in the application it was not worth us applying as it would cost us more money contributing to all our 5 staff (about £5000) which we did not have. Which is a huge amount to ask for a business that has effectively been forced to close. And they were not working, this should be the government that supports them and not relied on us, as we all pay our taxes and social for these reasons. We have 3 staff and 2 owners, with a total of £9,100. if we worked on our closure dates from the 5th of December (49% + 20%) we would recieve £6,279 which we did not see.

The government does not realise the overheads it takes to keep a business afloat when they shut like this. A tiny £3000 is not really gonna cut it. I am still getting billed my social contributions which feels like a joke considering. Deferalls means nothing, its just accumulation of more debt that will need to be paid back later. We have our mortgages on freeze which is building, and our business rent is piling up to be paid back.

I could go on and on to be honest, not really sure how much more you need. The industry has been significantly let down and have lost the will to spend loads more time on emails as up to now has led to nothing.

Hopefully someone can look back at this and see how we have been treated.

Regards

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